Grandeco ©

Customer Platform at Grandeco - always on.

Ordering your Grandeco goods is easy and gives you access to all the information you need.



Grandeco is moving ahead and the organisation is growing. We want to be able to offer our retailers a platform that allows easy access to product information at a time that is convenient for them and which offers the ability to order the goods directly online whenever you need.

What does the platform offer you?



- 24/7 availability;
- a complete overview of the products you order;
- ability to check prices;
- an indication on stock availability;
- images of each product;
- a technical data file for each product;
- you can check your order history and track deliveries;
- more than one user profile is allowed.

This platform gives users 24/7 access and all that required is an **internet connection**. There is no need to install any apps and the platform works on a desktop, tablet and mobile phone.

For the best user experience, we recommend using Google Chrome, Microsoft Edge, Safari (Apple) or Firefox to view our website. Internet Explorer 11 (IE11) and lower will no longer be supported.

How does it work?

Login

Go to login.grandecogroup.com

Based on your user profile, you will either have full access and be able to order all the products and view pricing or you will be able to view the different ranges and product availability.

Don't forget to accept the terms and conditions.

Grandeco ©	
Log on here with your Grandeco account	_
Password	
Remember me I accept the jerms and conditions and the privacy policy. *	
Sign In Forest your password?	
No login yet? <u>Contact us</u>	

Navigating to the homepage



Find a product.

Using the article number, EAN-code, your product reference or the concept name, you can easily find the right product.

Type your article number and select the item from the list that unfolds.

B. Menu.

Α.

Go directly to the gallery to view all products, to our standard collections or your products and check the status of your orders in the 'My Orders' section.

C. Quick order.

If you know the product code and the number of rolls needed, you can order directly without having to go to the product detail page. If, however, you want to check availability first, it might be easier to look up the product detail.

Enter the product code and roll number (separated by a space). Hit 'enter' and the order will be automatically added to your basket. For example: 'CE100112'. Repeat this step until you have entered your entire list.

D. Products and collections in the spotlight.

Discover products in the spotlight and go straight to collections from the homepage.

Ε.

Link to shopping cart.

There will be a green dot with the number of items you ordered next to the shopping cart.

Scroll through the gallery



In 'All Wallpapers' you will find an overview of all products: products from the standard collections, as well as products from house collections and your own selections. Go to 'My Products' to view only an overview of your own products.



Filters.

If you are not sure what you are looking for, you can use the filters to find suggestions.



Adding products to your shopping cart.

Add products to the shopping cart from this overview or view the stock of all products.

Product page



Α.	SKU image.	D.	Price indication.
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В.	Product number, collection name and brand.	E.	Add to shopping cart or to your favourites list.
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rolls that we have left (between 1 and 107 rolls)

In that case, you will either see the next production date, or the request to contact us for more

Out of stock

information.

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Shopping cart - basket

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This is where you will find all the items you have added to your basket. You get a quick overview of the availability and the prices (and how it was calculated).

You can still delete items, add them to your favourites and continue shopping (order directly or through the 'continue shopping' button). You can also change the number of rolls and choose a batch number.

Shopping cart - your data



You can fill out all specific data for your order here:

- A. Your own reference and additional remarks.
 B. Whether you want everything bundled or not.
- C. Delivery or pick up.
- D. Shipping address.

With prefilled frequent addresses.

If necessary, change the delivery address. You can either choose an existing delivery address from the list, or make a completely new one.

E. Contact data.

F.

A desired delivery or pick up date.

Shopping cart - confirm



Details of your order (the items, quantities, remarks, ...) will be available here. The only thing not showing will be the shipping costs as these are added once the goods have been dispatched.

Press 'submit order' to confirm your order.

You will get an automatic confirmation email of the order that you processed. After that, we get the order in our system, and then we will send you our official confirmation.

My orders

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